INSTRUCTIONS FOR INSTALLATION & USE for the AQUARIUS RANGE
WF445,WF440,WF430,WF250,WF240,WF225,WF220,WF215,WF210 and WF000

Hotpoint recommends, for your own safety and to ensure you get the best possible results from your Washing Machine, you read through this booklet and follow these steps thoroughly.

STEP 1 Electrical Guide
Choose a location for your washing machine, where possible on a solid floor, with the electrical sockets and water supply taps easily accessible. Allow sufficient space: 600mm width, 600m depth and 900mm height. DO NOT install in a bath or shower room.
WARNING: This appliance must be earthed.

STEP 2 Installation Guide
Dispose of packaging material in a safe place and remove any labels.
Please read instructions thoroughly to ensure you understand each stage before you begin.
Remember you may be charged for a service call if a problem with your washing machine is caused by incorrect installation or misuse.

STEP 3 Dispenser Drawer
Read through this section to familiarise yourself with the different compartments within the dispenser drawer.
NOTE: Always follow manufacturer’s dosage recommendations.

STEP 4 Programme Selection
A wash chart is provided to help you to select your required programme.
Examples are given for the maximum washing load weights for different fabric types.

STEP 5 Using your Machine
How to start your selected programme and how to stop or change the programme if so required.
NOTE: Progress indicator lights show what stage in the programme cycle has been reached.

STEP 6 Options Guide
All available optional wash features are explained within this section - These allow you to adjust your selected wash programme to suit your needs.
NOTE: In addition to the temperature of the incoming water, the selection of optional wash features will affect the programme times.

STEP 7 A Typical Wash Programme
A picture guide provides a clear explanation how to set a wash programme.
DO NOT overload the washing machine.
NOTE: Hotpoint recommend, on completion of your programme, that you switch off both the electricity and water supply to the appliance.

STEP 8 Troubleshooting
Please refer to the Troubleshooting section if you have any problems when using your washing machine. There may be nothing wrong!

Read the rest of these instructions to get the best from your appliance, remember to fill in your guarantee registration.
Keep this Book in a safe place for quick reference.
**STEP 1   Electricity Supply**

**WARNING:** The appliance must be earthed.

**Fuses**
Your appliance comes fitted with a plug and a 13 amp (13A) fuse. If you need to replace the fuse, use only those rated at 13 amp (13A) and ASTA approved to BS1362. To change the fuse lift the holder to vertical position and lift the fuse out. To replace the fuse, insert the fuse and push fuse holder down into the locked position. Correct replacement is identified by colour coding or the marking on base of plug.

**WARNING:** Do not use the plug unless the fuse holder is in the locked position and the top cover firmly replaced.

**Changing the Mains Lead**
If you have damaged the existing lead and need a new one, contact Hotpoint Service UK on: 08709 066 066 or www.theservicecentre.co.uk (or in the Republic of Ireland on: 1850 302 200). A charge will be made.

We strongly advise that fitting a new lead is carried out by a qualified electrician.

Seek professional advice if you need to use an extension lead.

**Changing the Plug**
If you need to change your plug, if it does not fit your socket: isolate the machine from the mains supply. Cut off the supplied plug and safely dispose of the discarded plug. DO NOT plug into any other socket.

NOTE: If you change the plug, the colour of wires in the mains lead may not match the colour of the markings which show the different terminals in the plug. You must wire it as shown below:

- Green and yellow (Earth) wire to terminal marked ‘E’, symbol $\Box$, or coloured green and yellow.
- Blue (Neutral) wire to terminal marked ‘N’ or coloured black.
- Brown (Live) wire to terminal marked ‘L’ or coloured red.
- 13A ASTA approved fuse to BS1362.

CE marking certifies that this appliance conforms to the following EEC directives:
### Installation

#### Step 1
**Remove Two Transit Fixings...**
Follow these instructions to remove the two transit fixings.

**Important:**
Situated, one either side of the rear panel, both transit bolts (complete with spacers) MUST be removed before use...

**Failure to do so may cause damage to your machine!**

1. Use a crosshead screwdriver to remove the plastic cover.
2. Unscrew the bolt using a 13mm spanner.
3. Stop when 3 threads can be seen.
4. Hold, slide across and pull to remove.

It is important the transit bolt and spacer come out intact (see pic). For safety, replace both plastic covers over the holes left by removing the two bolts.

#### Step 2
**Connect to the Water Supply...**
Please use the new hoses supplied, fitted to the machine.

Old hoses may cause leaks due to worn out washers or may split due to water pressure.

- Check both hot and cold water supplies are running freely...
- **NOTE:** Hotpoint recommend extension leads are not used.
- **NOTE:** The mains cable must only be replaced by an authorised serviceman.

#### Step 3
**Drainage System...**
We recommend one of the following:

1. **Standpipe Method**
   - Insert drainage hose approximately 100mm into the standpipe.
   - Standpipe height: minimum 500mm from the floor.

2. **Under Sink Method**
   - Cut off the blocked end of the under sink drainage unit.
   - Fix the hooked end support at a minimum 800mm from the floor.
   - Attach the GREY drainage hose to the under sink drainage unit securely using a hose clip.

#### Step 4
**Level...?**
Your machine will be noisy if the two front feet are not adjusted so the machine stands firm and level.

The inclination of the machine measured on the top, must not exceed 2°.

- Move your machine into final location.
- Take care not to trap or kink the hoses.
- Turn one or both front feet clockwise until the machine stands firm and level.
- The spring on each foot will stop them coming loose.
- If it is placed on a fitted carpet, adjust the feet to ensure that there is adequate ventilation beneath the washing machine.

#### Step 5
**Connect to the Power Supply...**
Plug your machine into an electrical socket which is easily accessible. **Switch on**

**NOTE:** Hotpoint recommend extension leads are not used.

#### Step 6
**Ready...**
To check all parts of the installation and to thoroughly clean the inside of your machine, run programme ‘B’ (refer to ‘Programme Selection’, Step 4).

- **Without any laundry**
- **Without any detergent**

This will take approximately 2 hours 30 minutes to complete.

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### Technical Details

<table>
<thead>
<tr>
<th>Models</th>
<th>Dimensions</th>
<th>Capacity</th>
<th>Electric Connections</th>
<th>Spin Speed</th>
<th>Control programmes according to IEC456 directive</th>
</tr>
</thead>
<tbody>
<tr>
<td>WF445, WF440, WF430, WF250, WF240, WF225, WF220, WF215, WF210 and WF000</td>
<td>59.5cm wide, 85cm high, 60cm deep</td>
<td>from 1 to 6kg</td>
<td>Voltage 220/230 Volts 50Hz</td>
<td>Maximum absorbed power 1700W</td>
<td>Run with a 6kg load</td>
</tr>
</tbody>
</table>

### Programme Selection

- **Step 4:**
  - Run Programme ‘B’ (refer to ‘Programme Selection’, Step 4).

### Genuine Parts & Accessories Hotline

Please use the new hoses supplied, fitted to the machine.

If you have no hot water supply...

A cold fill adaptor is available from your local Hotpoint authorised Service Centre or by calling the Genuine Parts & Accessories Hotline (see Key Contacts).
STEP 3 The Dispenser Drawer

INDEX:
1. Drawer release latch
2. Pre-wash detergent compartment
   Maximum 200ml powder or 100ml liquid
3. Main detergent compartment
   Maximum 400ml powder or 200ml liquid
4. Grate
5. Fabric conditioner compartment
   120ml maximum

WARNING:
- Do not put any items into the drawer, other than detergents designed to be released from the drawer, as they may cause damage or blockage.

Dispensing Powder Detergent
To achieve the best wash results the manufacturer’s recommended amount of detergent should be measured and added to the main detergent compartment (symbol) (max. 400ml).

Dispensing Liquid Detergent
We recommend the use of a detergent dosing ball, as provided by your detergent manufacturer.

Adding Fabric Conditioner
Pour the recommended amount of fabric conditioner into the compartment (flower symbol).
Do not exceed the maximum fill line.

Pre-wash Programme A
When selecting programme A add detergent to both the pre-wash compartment (symbol) and the main wash compartment (symbol).
DO NOT use in drum dosing devices with Pre-wash programme A.
**Programme Selector Dial**

**IMPORTANT INFORMATION:** The temperature of the incoming water supply, load size and selection of any Optional Wash Feature, i.e. Time Saver, will affect the programme times*. Start the programme by following the instuctions in Step 5: ‘On-Off/Selecting a programme...’

<table>
<thead>
<tr>
<th>Wash label</th>
<th>Fabric</th>
<th>Temp. °C</th>
<th>Max. dry weight load</th>
<th>Approx. programme time*</th>
<th>Spin speed</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>P</td>
<td>Mixed Prewash</td>
<td>30</td>
<td>6kg</td>
<td>20 minutes</td>
</tr>
<tr>
<td>B</td>
<td>95</td>
<td>White Cotton &amp; Linen without special finishes.</td>
<td>95</td>
<td>6kg</td>
<td>2 hours 30 minutes</td>
</tr>
<tr>
<td>C</td>
<td>60</td>
<td>Super Wash White Cotton &amp; Linen</td>
<td>60</td>
<td>6kg</td>
<td>2 hours 20 minutes</td>
</tr>
<tr>
<td>D</td>
<td>60</td>
<td>Colourfast Cotton, Linen or Viscose without special finishes.</td>
<td>60</td>
<td>6kg</td>
<td>2 hours</td>
</tr>
<tr>
<td>E</td>
<td>60</td>
<td>Fast Wash Colourfast Cottons &amp; Linen</td>
<td>60</td>
<td>5kg</td>
<td>1 hour</td>
</tr>
<tr>
<td>F</td>
<td>40</td>
<td>Non-colourfast Cottons, Linen &amp; Viscose</td>
<td>40</td>
<td>6kg</td>
<td>1 hour 45 minutes</td>
</tr>
<tr>
<td>G</td>
<td>50</td>
<td>Coloured Synthetics: coloured Nylon, Polyester, Acrylic and Cotton mixtures, Cotton or Viscose with special finishes.</td>
<td>50</td>
<td>3kg</td>
<td>1 hour 10 minutes</td>
</tr>
<tr>
<td>H</td>
<td>40</td>
<td>Acrylics: Acrylics and tri-acetate blends of these fabrics with Wool, Polyester and Wool blends.</td>
<td>40</td>
<td>3kg</td>
<td>1 hour 5 minutes</td>
</tr>
<tr>
<td>J</td>
<td>40</td>
<td>Handwash Wool</td>
<td>40</td>
<td>1kg</td>
<td>45 minutes</td>
</tr>
<tr>
<td>K</td>
<td>30</td>
<td>Silks</td>
<td>30</td>
<td>3kg</td>
<td>55 minutes</td>
</tr>
<tr>
<td>L</td>
<td>30</td>
<td>Fast Wash</td>
<td>30</td>
<td>3kg</td>
<td>30 minutes</td>
</tr>
<tr>
<td>M</td>
<td></td>
<td>Handwash</td>
<td>25</td>
<td>3kg</td>
<td>45 minutes</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Rinse and Spin</td>
<td>Mixed</td>
<td>3kg</td>
<td>30 minutes</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Fast Spin</td>
<td>Cotton</td>
<td>6kg</td>
<td>15 minutes</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Slow Spin</td>
<td>Delicates</td>
<td>3kg</td>
<td>13 minutes</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Pump Out</td>
<td>All</td>
<td>2 minutes</td>
<td></td>
</tr>
</tbody>
</table>

**WEIGHT OF WASH LOAD**

Two examples of maximum wash loads for different types of fabric:

- **COTTON**
  - 2 Bath Towels
  - 1 Hand Towel
  - 6 Shirts
  - 6 Blouses
  - 1 Pair of Pyjamas
  - 4 Items of Underwear
  - \(= 6kg\)

- **SYNTHETIC**
  - 2 Children’s Dresses
  - 4 Shirts
  - 4 Blouses
  - 1 Pair of Pyjamas
  - 4 Items of Underwear
  - \(= 3kg\)

**Handwash Wool Approved**

The wool wash cycle on the WF series of Hotpoint washing machines has been tested and approved by the Woolmark Company for washing garments labelled as “hand wash,” provided that the garments are washed in accordance to the instructions issued by the manufacturer of this washing machine.

**Note:** We recommend using a wool wash liquid when using Programme J.
**STEP 5**

**Using your Machine**

**On-Off / Selecting a programme...**

The machine is switched on by pressing the 'On/Off' button for 2 seconds. All the indicator lights will light up for a few seconds and the 'Door Locked' indicator light will flash once.

Turn the programme selector dial to the desired programme. Load the laundry and detergent. Select the options you require.

Press the 'Start/Cancel' button for 2 seconds to start the programme.

**To stop or change a programme...**

Press the 'Start/Cancel' button for 2 seconds.

Select 'Pump Out' on the programme selector dial.

When the machine has finished emptying, turn the programme selector dial to the new programme (you may need to add detergent). Press the 'Start/Cancel' button to start the programme.

- If you cancel a hot wash programme, take care when removing the laundry, it might still be very hot.

**Progress indicator lights...**

These will light up when you choose a programme, to indicate the progress of the selected programme. When started, the first light in the cycle will stay lit and as the programme progresses, successive lights will come on until the programme finishes.

**Door Locked indicator light...**

- The 'Door Locked' indicator light will come on two seconds after you press the 'Start/Cancel' button and will stay lit throughout the programme. A short time after the programme has finished the indicator light will go out and you can then open the door.

- Selected programmes will not start if the door is not closed properly, the 'Door Locked' indicator light will flash to show this. Push the door shut until you hear the catch click.

**WARNINGS:**

- In the unlikely event of something not working, see 'Troubleshooting' STEP 8.
### Options

#### STEP 6

**Button Selection:** To select an option, press the button and you will see a light come on alongside the button. Press again to cancel, and the light will go out.
- If the selected option is not available with your chosen programme, the corresponding light will flash briefly.

#### Reduce Creases
*Reduces wash action and spin speed, meaning less ironing for delicate clothes.*
- This option is available with programmes C, E, G, H plus Rinse and Spin.

#### Time Saver
*Saves up to a third on the programme time.*
- This is available with programmes B, D, G and H only.

#### Mini Load...
*(Models WF445, WF440, WF430, WF250, WF225 and WF220 only)*
*For washing a smaller load.*
In addition to reducing actual washing time, this option will reduce water and energy consumption by up to 50%.
*Note: You can reduce the amount of detergent you use with this wash.*
- This is not available with programmes A, C, F, J, K, L, M or Spin only.

#### Extra Rinse
*For large wash loads and items for young children or people with sensitive skin.*
This option adds a rinse.
- This is not available with programmes A, C, K, L, M or Spin only.

#### Rinse Hold
*Clothes will be held in the final rinse water, keeping them fresh until you are ready to complete the programme.*
Complete the final spin by pressing the Rinse Hold button when the light is flashing.
- This is not available with programmes A, E, J, L, M or Spin only.

#### Energy Save...
*(Models WF240, WF215, WF210 and WF000 only)*
This option reduces the wash temperature by 5°C.
- This option is available with programmes B, C, D, E and G.

#### Variable Spin Speed
*Only available on models: WF445, WF440, WF430, WF240, WF215 and WF210.*
Use this control to **reduce the programme spin speed only.**
If you leave this dial in the maximum position, the spin speed will be the maximum which is appropriate for whatever wash programme you have chosen.
When the programme has finished, return the dial to the original setting.

#### Variable Temperature
*Only available on models: WF445, WF440, WF430, WF250, WF225 and WF220.*
Use this control to **reduce the wash temperature only.**
If you leave this dial in the maximum position (95), the actual wash temperature will be the maximum which is appropriate for the wash programme you have chosen.
When the programme has finished return the dial to the original setting.

### WARNINGS:
- **DO NOT** allow children to play with the appliance or tamper with the controls.
- **DO NOT** overload the appliance! It may damage the laundry and reduce the quality of the wash.
- **During the wash cycle,** remember that the door glass may become hot to the touch.
- **DO NOT** open the dispenser drawer during any programme.
- **DO NOT** try to open the door when the ‘Door Locked’ indicator light is on.
- **If you stop a programme part way through a wash or there is a power cut,** take care when opening the door, the machine may contain hot water.
A Typical Wash Programme

**STEP 1**
Sort laundry into groups by washcare labels. Load the machine, making sure that the laundry is not trapped in the door. Close the door by pushing it until it clicks.

**STEP 2**
Add detergent (and fabric conditioner if required) to the dispenser drawer (see STEP 3). Refer to the detergent manufacturer’s dosage instructions.

**STEP 3**
Press the **On/Off** button. Turn the programme selector dial to the programme required (see STEP 4).

**STEP 4**
Select any optional wash feature(s) that you may require by pressing the appropriate button(s), indicator lights will show what you have chosen (see STEP 6).

**STEP 5**
(Modes: WF445, WF440, WF430, WF250, WF225 and WF220 only): Reduce the wash temperature if you wish by turning the variable temperature control dial (see STEP 6).

**STEP 6**
(Modes: WF445, WF440, WF430, WF240, WF215 and WF210 only): Reduce the spin speed if you wish by turning the variable spin speed control dial (see STEP 6).

**STEP 7**
When all selections have been made press the **Start/Cancel** button.

**STEP 8**
To stop a programme before it has finished: press the **Start/Cancel** button again. Turn the programme selection dial to 'Pump Out'.

**STEP 9**
During the wash, the progress indicator lights will show what stage in the cycle the programme has reached. A short time after the programme has finished the 'Door Locked' indicator light will go out and you can open the door.

**Automatic Features...**

**Auto half load**
Auto half load saves you time and money when washing smaller loads. Water levels are automatically adjusted to cater for the different loads.

**Unbalanced load**
Your machine has an inbuilt feature to prevent it spinning with an unbalanced load. This will minimise excessive vibration and prolong the life of the machine. Before each spin the machine ‘senses’ the load within the drum and if the machine considers the load to be unbalanced, it will not automatically spin. Instead the machine will try to redistribute the load to achieve balance by tumbling backwards and forwards. If it is unable to balance the load after the sixth attempt the machine will abort the spin process.
If this safety feature is encountered you can spin the load after first opening the door, redistributing the load and selecting a fast or slow, spin only programme. In the case of small loads or single items you may try adding some extra items of a comparable size to help balance the load.

We recommend that you switch off the electricity and water supply.
### Troubleshooting

**Washcare Tips:**
- Do not overload the machine (maximum load 6kg).
  - In addition to reducing the quality of the wash, this may also damage your laundry and the machine.
- We strongly recommend that you do not wash underwired bras in this machine. Should the wires become detached it could cause damage to your clothes and the machine. If the washcare label states that the bra is machine washable, then we advise placing it in a sealed pillow case or a similar washbag. Remember, you will be charged for a service call resulting from a detached bra wire.
- Do not use the machine if the item to be washed does not have a wash label.

**Before washing laundry we recommend that you follow:**
- Pre-treat awkward stains with Pre-treat.
- Close zips, fasten belts, tie strings and release steam from the dispenser drawer.
- Empty ALL objects from pockets as they may damage the clothes and the machine.

### STEP 7: Installation

**Wash water:**
- If not replace it, see STEP 1: Electricity Supply.
- If possible use another socket.
- If the fuse is in the plug, turn the socket switch on.
- If not see another appliance to check.

**Wash care tips:**
- Place small items in a wash bag. Always follow the care label on items when choosing the wash programme.
- Wash non-colourfast items or really dirty laundry separately as they may affect other items.

**MY MACHINE MAKES A NOISE ON A SPIN PROGRAMME.**

- Did the water pump out?
- If not, see MY MACHINE DOES NOT PUMP OUT WATER.

**MY MACHINE WILL NOT START.**

- Close the door. Choose a programme and then press 'On/Off'.
- Does the door Indicator’ light come on after 2 seconds?
- Have both transit bolts been removed from the machine?
- Have you adjusted the feet to stabilise the machine?

**MY MACHINE DOES NOT PUMP OUT WATER.**

- Has the drain hose been installed correctly? Ensure it is not blocked or kinked.
- Are the drainage unit, standpipe or under sink connections free from blockages?
- Has 'Rinse Hold' been selected? The light will flash until the button is pressed again.
- Press the 'Rinse Hold' button again.

**MY MACHINE IS LEAKING.**

- Are the fill hoses on correctly? If not tighten them.
- Does the washer need replacing?
- Is your water pressure too high?
- Turn the main supply tap down.
- Is the standpipe or household drain blocked?
- You may need to call in a plumber.
- Is steam coming from the dispenser drawer?
- The machine is designed to release steam from the dispenser drawer during hot washes.
- Check the feet have been levelled.

**MY LAUNDRY HAS NOT SPUN DRY.**

- Has the variable spin speed dial (if fitted) been set to 'No Spin'?
- Was a short spin programme used on a non-synthetic load.
- There has been an unbalanced load and the machine could not spin.
  - See Automatic Features: STEP 7.

**MY MACHINE STOPS BEFORE A SPIN PROGRAMME.**

- Did the water pump out?
- If not, see MY MACHINE DOES NOT PUMP OUT WATER.

**WATER COLLECTS IN THE FABRIC DISPENSER COMPARTMENT.**

- Clean fabric dispenser drawer. See STEP 3: 'The Dispenser Drawer'.

**THE PROGRAMME TAKES A LONG TIME.**

- Check for low temperature and low pressure of the hot and cold water supply.

**THE DISPENSER WILL NOT CLOSE PROPERLY.**

- Is the drawer closed with detergent?
- Clean the dispenser drawer, see STEP 3: 'The Dispenser Drawer'.
- Check the drawer is properly aligned.
- Check the correct amount of suitable detergent has been used. Refer to manufacturer's recommendations. If you have used the wrong type of detergent, select a Rinse programme to flush out your machine.

**SUDS ARE COMING FROM THE DISPENSER DRAWER.**

- You may need a cold fill adaptor to run your machine as cold fill only. See 'Installation': STEP 2.

**NOT ALL OF THE DETERGENT HAS BEEN FLUSHED AWAY.**

- Check that your water supply taps are turned on fully.
- Check the inlet hoses are not kinked.
- Is your hot water pressure low?
- You may need a cold fill adaptor to run your machine as cold fill only. See 'Installation': STEP 2.

**If your machine is still not working contact:**

**Repair Service and Information Desk**

UK 08709 066 066  
Republic of Ireland 1850302 200

You will be asked for the following details: Name and Address, Post Code, Telephone Number, Date of Purchase, Colour and Model/Serial Numbers - which can be found on the inside of the door. Clear and precise details of the query or fault.

Remember, you will be charged for a service call if a problem with your machine is caused by incorrect installation or misuse.
**Getting to Know your Appliance**

**Plumbing Indicator Line label**
- Hot Water inlet point and supplied Hose (Red or Grey end)
- Cold Water inlet point and supplied Hose (Blue end)
- Transit Bolts (both MUST be removed before using your machine).

**Control Panel**
- Interlocking door and release lever
- Rating Plate
- Mains Cable
- Drainage Hose
- Hooked End Support

**Dispenser Drawer & Compartments**
- It is advisable to clean the dispenser drawer regularly:
  1. Pull the drawer out until it reaches its stop.
  2. Press the drawer release latch down to remove the dispenser drawer.
  3. Clean and dry the dispenser drawer, syphons, grate and fabric conditioner exit channel (A). Also, regularly clean the outlet pipe area (B).
  4. Relocate the dispenser drawer and push it firmly back into place.

**WARNINGS:**
- Do not clean any part of the machine with abrasive cleaners, scouring agents, acids, any bleach or metal polish, as they may cause damage.
- Do not try to clean any part of the dispenser drawer while the machine is working.

**Cleaning the Exterior:**
Use a damp cloth or silicon polish to clean the exterior surfaces of the appliance.

**Cleaning the Door Bowl:**
Clean the internal surface of the door bowl regularly with a soft cloth. A build up of soap powder and water hardness residue may result in water leaking from the door.

**Maintenance Wash:**
We recommend a maintenance wash 2 or 3 times a year, to avoid a build up of greasy deposits and water hardness residue. Run Programme B without laundry and without detergent.

**Key Contacts**

**Repair Service and Information Desk**
UK: 08709 066 066
Monday to Friday, 8am to 7.30pm
Saturday, 8.30am to 5.30pm
Sunday, 9.30am to 3.30pm
www.hotpointservice.co.uk
Republic of Ireland: 1850 302 200

Note: Our operators will require the following information:

The Model number [ ] (which can be found on the control panel)

The Serial number [ ] (which can be found on the inner door trim)

**Extended Warranties**
UK: 08709 088 088
Monday to Sunday, 8am to 8pm
www.hotpointservice.co.uk
Republic of Ireland: 1850 302 200

**Genuine Parts and Accessories**
UK: 08709 077 077
Monday to Friday, 8.30am to 5pm
Saturday, 8.30am to 12 noon
www.hotpointservice.co.uk
Republic of Ireland: (01) 842 6836
Hotpoint guarantee

“Satisfaction guaranteed or your money back”

We give you a unique ‘satisfaction guaranteed’ promise - valid for 90 days - after you have purchased your Hotpoint appliance. If there is a technical problem simply call Hotpoint Repair service or visit our web-site at www.hotpointservice.co.uk and where necessary, we will arrange for an engineer to call. If the technical problem is not resolved under this guarantee, we will replace your machine or, if you prefer, give you your money back.

All Hotpoint appliances carry a fully inclusive 12 month parts and labour guarantee as well as free replacement parts for the first 5 years (except microwaves, selected integrated appliances and cooker hoods, which have a one year guarantee) provided that they are fitted by a Hotpoint engineer.

Guarantee terms and conditions

Your guarantee is only applicable in the United Kingdom or Republic of Ireland and is subject to the following provisions that your appliance:

● Has been installed and used correctly in accordance with this instruction booklet.

● Has been used solely for domestic purposes and is located on domestic premises (i.e. not for commercial or trade use).

● Has been properly connected to a suitable electrical supply voltage as stated on the appliance rating plate.

● Has not been subject to misuse, accident, modified or repaired by anyone other than one of our own service engineers.

For pre purchase information on any other Hotpoint product, call: 0870 1 50 60 70 or visit: www.hotpoint.co.uk

Recycling & Disposal Information

As part of Hotpoint’s continued commitment to helping the environment, Hotpoint reserves the right to use quality recycled components to keep down customer costs and minimise material wastage.

Please dispose of packaging and old appliances carefully.

To minimise risk of injury to children, remove the door, plug and cut mains cable off flush with the appliance. Dispose of these parts separately to ensure that the appliance can no longer be plugged into a mains socket, and the door cannot be locked shut.

Indesit Company UK Limited, Morley Way, Peterborough, PE2 9JB.